Name:	Date:
Match the words on	the left to their definition on the right.
Amenities	1) a home that offers a place to stay and
	place to eat
Bed and breakfast	2) a request to save a specific room for
	future date
Booked	3) return the keys and pay for the bill
	4) full, no vacancies
Check-in	5) go to the front desk to receive keys
	6) cost of renting a room for a certain time
Check-out	period
	7) local facilities such as stores and
Floor	restaurants
	8) a level of the building
Reception/Lobby	9) delivery of food or other service
	requested by guests
Reservation	10) large open area at the front of the hotel
Room service	
Rate	A RECEPTION